

Obavestjenje o načinu prijema reklamacije

Na osnovu člana 55 Zakona o zaštiti potrošača ("Sl. glasnik RS", br. 88/2021) privredno društvo BW Kula d.o.o. Beograd – Savski Venac, Ulica Karađorđeva 48, 1100 Beograd, matični broj: 21318256, PIB: 110216370 (u daljem tekstu „Društvo“)

dana _____ godine donosi sledeće:

OBAVEŠTENJE

o načinu i mestu prijema reklamacija u vidikovcu 360 Belgrade Deck

Potrošač može da izjavi reklamaciju, kako sledi:

- usmenim putem, prisutnom recepcionaru/prodavcu u toku radnog vremena objekta;
- pisanim putem, dostavljanjem na adresu objekta Karađorđeva 48, 11000 Beograd;
- elektronskim putem na sledeću e-mail adresu:

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- telefonskim putem na sledeći broj telefona:
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Reklamacija se izjavljuje uz obaveznu dostavu računa na uvid ili drugog dokaza o kupovini.

On the basis of clause 55 of Law on Consumer Protection (Official Gazette of the Republic of Serbia, No. 88/2021) the company BW Kula d.o.o. Beograd – Savski Venac, located at Karađorđeva 48, 11000 Belgrade, company registration no. 21318256, TIN 110216370 (hereinafter referred to as the “Company”)

on _____ enacts the following:

NOTICE

on form and place of receipt of consumer complaint in observation deck 360 Belgrade Deck

The consumer can file a complaint as follows:

- in person, to the receptionist/salesmen present during the facility's working hours;
- in writing, by delivery to the address of Karađorđeva 48, 11000 Belgrade;
- electronically to the following e-mail address:

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- by phone at the following phone number:
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Complaints are filed with the mandatory delivery of an invoice or other proof of purchase.

BW Kula D.O.O. Beograd – Savski Venac _____ Zorana Burlić, Direktor / Director